**Use-case Scenario**

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| **Number** |  | |
| **Name** | Settling Down Payments | |
| **Description** | "Settling down payments" refers to the process of making a payment to someone, typically to settle a debt or pay for goods or services. It usually involves transferring funds from one account to another, either electronically or through cash, and recording the transaction for both parties records. The process may vary depending on the specific payment method and financial institution being used. | |
| **Priority** | 05 | |
| **Preconditions** | * The payer needs to have enough funds in their account to cover the payment amount and any associated fees. * The payer needs to have the correct account details for the payee, including their name, account number and routing information. * The payer needs to have access to a valid payment method, such as a bank account or credit card, that can be used to transfer funds. | |
| **Postconditions** | * The payer receives a confirmation that the payment has been made, usually via email or SMS. The payee may also receive a confirmation of payment. * The payer's account balance is reduced by the payment amount, and the payee's account balance is increased by the payment amount. * The payment transaction is recorded by both parties for record-keeping purposes, usually in a transaction history. | |
| **Primary Actor(s)** | Supplier Manager | |
| **Trigger** | The payer authorizes the payment by entering a transaction PIN or password, or through some other form of authentication. The bank or payment processor initiates the settlement process and transfer the funds to the payee. | |
| **Main Scenario** | **Step** | **Action** |
|  | 1 | Supplier manager logs in to bank account |
|  | 2 | navigates to the "Transfer" or "Pay" section of the account. |
|  | 3 | selects "Send money to another account" or "Pay someone". |
|  | 4 | enters the supplier’s name, account number, and the amount of wants to pay. |
|  | 5 | confirms the details of the payment. |
|  | 6 | enters transaction PIN or password to authorize the payment |
|  | 7 | receives a confirmation message that the payment was successful. |
|  | 8 | sends a message to the supplier letting them know that the payment has been made. |
|  | 9 | receives the payment in the supplier account. |
|  | 10 | confirms that the supplier received the payment. |
|  | 11 | the transaction is recorded in the supplier manager and supplier transaction history. |
| **Extensions** | **Step** | **Branching Action** |
|  | 1a | If the supplier manager forgets login information, may need to use a "forgot password" or "forgot username" feature to reset login details. This could involve answering security questions, verifying identity via email or SMS, or contacting customer support. |
|  | 4a | If notices an error in the payment details, such as an incorrect amount or payee information, may need to cancel the payment and start over, or contact customer support for assistance |
|  | 6a | If enters an incorrect PIN or password, may be prompted to try again, or reset login information, as mentioned in the previous extension. |
|  | 7a | If needs to keep a record of the payment for tax or accounting purposes, may be prompted to download or print a receipt or transaction history. |
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Administration Manager

Supplier

Procurement Manager

Finance Manager

Operations and Production

Manager

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